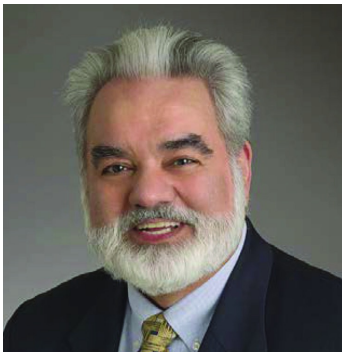
DWIGHD D. DELGADO, MAT, MEM, CQE

EXECUTIVE BIOGRAPHY

Master Operations Troubleshooter · Founder & Owner, Strategic Operations Solutions, LLC®



EDUCATION

Doctor of Ministry (in progress), Gordon-Conwell Theological Seminary, exp. 2027

Master of Arts in Theology, Fuller Theological Seminary, 2023

Master of Engineering Management, George Washington University, 1997

Bachelor of Industrial Engineering (Minor: EE), Georgia Institute of Technology, 1977

CREDENTIALS

Trained NIST Baldrige (MBNQA) Examiner (2019)

CBMC Certified Christian Leadership Coach (2011)

Danaher Business System Leader Boot Camp (2008)

Private Pilot, Instrument Rating (1998)

ASQC Certified Quality Engineer (1986)

HONORS

Albert Nelson Marquis Lifetime Achievement Award (2017)

Maryland Quality Award, Fusion UV Systems (1999)

GE Managerial Awards (1985, 1979)

Dwighd Delgado has spent more than four decades starting up, turning around, and growing technology manufacturers at home and abroad. At eight organizations with revenues from $5 million to $1 billion, he has led multicultural teams of up to 320 and delivered more than $14 million in cost productivity.

Dwighd founded **Strategic Operations Solutions, LLC® (SOS®)** in 2000. As its Master Operations Troubleshooter, he helps manufacturers align **Strategy**, **Best Practices**, and the **Right People** for clients across North America, Europe, and Asia. As an Account Manager for the Maryland Manufacturing Extension Partnership (2014–2016), he led multiple engagements across six Maryland counties, reporting more than $5 million in economic impact.

He began his career at General Electric, advancing into middle management at the interface of marketing, engineering, and manufacturing at GE Lighting and GE Ceramics. There he turned around a $10 million technology transfer with CKD in Japan, managed a $15 million transfer that generated $40 million in incremental revenue, and started up a manufacturing operation in Mexico. At Spectris plc and Fusion, he held separate Vice President roles in Operations and Strategic Sourcing, built the manufacturing organization behind Fusion UV Systems' growth from $17 million to $84 million, played a key operational role in its 1994 IPO, and saved 200 jobs at Brüel & Kjær Vibro in Germany.

He later led turnarounds at private manufacturers, including Janos Technology, where EBITDA rose 57.5% ahead of a nine-figure liquidity event and Fortune 250 acquisition, and PremaTech Advanced Ceramics. He co-founded and served as president of Strategic Path and Engineering, Inc., a private startup and turnaround firm.

A former Adjunct Professor of Lean Six Sigma at Quinsigamond Community College, Dwighd has served on corporate, nonprofit, and higher-education advisory boards in Maryland and Massachusetts. Since 2018 he has been Chief Experience Officer of CEO Experience, which helps Christian CEOs develop their leadership teams, and he launched a grant-funded ESOL community program.

A private pilot with an instrument rating, a sailor, and a lifetime member of the U.S. Chess Federation, Dwighd is bilingual in English and Spanish.

SELECTED PUBLICATIONS

Delgado, Dwighd. "Building a Company Culture Assessment." Edited by Ken Gosnell. *CXP Executive Retreat Guide*, no. 98 (February 2026): 8–14.

———. "Universal Fixturing System Reduces Downtime in Your Inspection Process." *Tooling & Production*, September 2018.

———. "The Value of a Leaner, More Productive Inspection Process." *Quality*, June 2018, 38–41.

———. "QFD Killed My Pet (Project)." Paper presented at the 13th International Symposium on Quality Function Deployment, Baltimore, MD, 2007.

Strategic Operations Solutions, LLC®

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