

Greetings:

Strategic Operations Solutions (SOS[®]) is pleased to offer you and your business a one-time on-site **complimentary assessment** that can help us understand the nature and complexity of the "pain points" you wish to address.

Our Value Proposition: "For engineering, manufacturing and business leaders who want to grow revenue and drive down costs, SOS[®] identifies and weeds out the root causes of problems – not just the symptoms. We work together with your teams to implement long term solutions to your unique challenges, create delighted customers, and help you beat your competitors."

During this assessment, both symptoms and root causes of your "pain points" will be explored together. Included in our conversations: how these may be affecting not only the top line growth and bottom line performance of your business, but also how internal and external processes from your supply chain to your customer service could potentially be impacting customer satisfaction and future growth.

As a result of our conversations, preliminary solution paths and priority action plans may also be discussed, which may lead to some recommendations that SOS[®] will provide in a follow up report after the conclusion of our assessment.

This complimentary assessment is provided to you at **no charge**, and is expected to be concluded on-site at your place of business within a one-time four (4) hour visit. Should the complimentary assessment require extended travel time, and/or an overnight stay, these incurred travel and living expenses shall be pre-approved and pre-paid in advance.

To engage our SOS[®] services for this complimentary assessment offer, complete the website form on our <u>Contact Us</u> page, or contact us via e-mail at <u>SOS@stopsolutions.com</u>, or contact us directly via mobile at (443) 280-1714 [USA], and we will be delighted to respond within 24 hours.

Dwighd D. Delgado General Manager / Owner

SOS® Complimentary Assessment Offer